

# Pre-existing Condition Exclusion Review Form

You can submit this form to request a review of a Pre-existing Condition excluded from your policy. Please arrange for your Vet/s to complete all applicable sections. Both you and your Vet/s are required to certify and provide veterinary records to verify that your Pet has been free of the clinical signs, symptoms or recurrence of the Pre-existing Condition (or any Condition(s) arising directly from this Condition) for 18 months up to the completion date of this form. **Your request for a review cannot be completed without all the necessary supporting documentation.**

Please allow 30 days for us to complete the review. You will be notified of the outcome of your request in writing.

## Note:

- 🐾 A review can only be requested after the named pet has been insured with us continuously for at least **18 (eighteen) months**. As at the submission date of this form, your Pet must have been symptom-free of the Condition deemed **Pre-existing**, and any related Condition(s) for a minimum continuous period of **18 months**.
- 🐾 Conditions that cannot be cured (otherwise known as Chronic or Recurring Conditions) are not eligible for Pre-existing Condition exclusion review.
- 🐾 This review will be done in accordance with the current policy terms & conditions.

## 1. Your details:

(Brand Partner) policy number: \_\_\_\_\_

Title: \_\_\_\_\_ First name: \_\_\_\_\_ Surname: \_\_\_\_\_

Address: \_\_\_\_\_

Suburb/City: \_\_\_\_\_ State: \_\_\_\_\_ Postcode: \_\_\_\_\_

## 2. Pet's details: (One form to be completed per insured pet)

Name: \_\_\_\_\_ Dog/Cat: \_\_\_\_\_

Breed: \_\_\_\_\_ Pet's age /Date of birth: \_\_\_\_\_

## 3. Pre-Existing Condition exclusion(s) that you would like reviewed and waived:

Provide details of the Condition (or organ/body part) to which this exclusion request relates;

1. \_\_\_\_\_

2. \_\_\_\_\_

3. \_\_\_\_\_

## 4. Policy owner declaration:

Has your pet shown any symptoms, clinical signs or received any treatment relating to the Condition and/or organ/body part identified in section 3 above over the past 18 months? **Yes/No**

If you answered Yes to the question above, please indicate the date/s and describe the treatment and/or symptoms noted.

\_\_\_\_\_  
\_\_\_\_\_

Your vet to complete sections overleaf

## 5. To be completed by veterinarian

Veterinarian's instructions: Please examine the pet and provide supporting documentation such as test results, clinical notes and/or veterinary history records (where applicable) to support this review.

Owner's surname: \_\_\_\_\_

Pet's name: \_\_\_\_\_ Date of examination: \_\_\_/\_\_\_/\_\_\_

Condition(s) being reviewed: \_\_\_\_\_

\_\_\_\_\_

When was this pet first registered/treated at your practice? \_\_\_/\_\_\_/\_\_\_

If this pet was referred to your practice, please provide details of the referring practice: \_\_\_\_\_

\_\_\_\_\_

Please indicate the earliest date that this Condition was first noted or diagnosed (as stated by the client or noted in your records)? \_\_\_/\_\_\_/\_\_\_

Date on which this Condition, or any related Condition/body part or organ, was last treated: \_\_\_/\_\_\_/\_\_\_

When was that last time you saw this pet, and for what reason? \_\_\_/\_\_\_/\_\_\_

\_\_\_\_\_

In your opinion what is the probability of this Condition, or any related Condition, requiring treatment within the next 12 months?

\_\_\_\_\_

Please provide any additional notes or comments to support this application: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_



Please mail this completed form to Bow Wow Meow Pet Health Insurance, Locked Bag 9021, Castle Hill, NSW 1765 or fax both sides of this form with all accompanying documentation to 1800 668 502. For assistance with the completion of this form, please call 1800 668 502 between 8.30am-5.00pm (EST) Monday-Friday.

Please note the completion of this form does not mean an automatic waiver of any Pre-Existing Condition Exclusion. Underwritten by The Hollard Insurance Company Pty Ltd ABN 78 090 584 473. AFSL 241436.